

Reporting Period: November 2013

	Reject Reason	# of Claims	AVG TAT
1	LACK OF DOCUMENTATION TO SUPPORT MEDICAL NECESSITY	6683	6
2	PRIOR AUTHORIZATION WAS NOT ON FILE	1063	8
5	SERVICE CODE WAS NOT COVERED BY THE PLAN	11056	6
284	PROVIDER TAXONOMY IS MISSING OR INCOMPLETE	2702	7
285	MEMBER MEDICAID ID NUMBER AND NAME DO NOT MATCH	30	5
	Total	21534	6

*** Weighted Average TAT**

Claims rejected within 15 days

21444

99.6%